



**HENDERSON INVESTMENT LIMITED**

恒基兆業發展有限公司

Incorporated in Hong Kong with limited liability  
(Stock Code : 97)

## **CORPORATE SOCIAL RESPONSIBILITY POLICY**

### **Purpose**

Henderson Investment Limited (the “Company”) and its subsidiaries (collectively the “Group”) recognise that the Group’s business activities have an impact on the community, and strive to reconcile its commercial objectives with the long-term imperatives of sustainable growth, social prosperity and well-being.

### **CSR Commitment**

The Group is committed to:

- meeting all applicable legal and regulatory requirements, and following voluntary codes and guidelines where applicable on corporate social responsibility (“CSR”) topics;
- pursuing local and international best practices of CSR, where applicable, in its operations;
- creating sustainable value for the local economy;
- regularly monitoring existing and emerging CSR topics material to its operations, and developing commitments, targets and action plans to manage its impacts;
- minimising the potential negative environmental and social impact resulting from its operations and business activities;
- delivering quality and responsible products and services for customers;
- providing appropriate channels for customers to submit any feedback about our products and services, and responding quickly and fairly at all times;
- managing and mitigating CSR risks along our supply chain through regular assessment and continuous engagement with our suppliers;
- providing a safe and healthy working environment to all employees in compliance with the applicable legal requirements;
- promoting diversity and inclusion in our workplace, ensuring all employees are treated fairly and with respect;
- investing in employees by providing role specific training and career prospect guidance;
- promoting CSR awareness among customers, employees, consultants, contractors and vendors;
- engaging with stakeholders from the communities in which we operate, to understand their needs and supporting community activities in partnership with customers, employees, community bodies, society and government;
- communicating with key stakeholders to understand their views and expectation on CSR topics; and

- exploring and adopting innovative technologies to improve CSR performance.

### **Review of this Policy**

The Company will review this Policy from time to time as appropriate, and in any event, once every three years.